

General Transport Conditions 2026

Axell Logistics

Parts of Axel Logistics are the following companies:

Axell Transport B.V.

Axell Logistics Etten-Leur B.V.

Axell Logistics Diessen B.V.

Axell Forwarding B.V.

Conditions

The services provided will be subject to:

For National transport the AVC conditions, latest version;

For International transport the CMR conditions, latest version;

For storage & logistics the LSV conditions, latest version;

Our rates are based on our General Services, as mentioned in this document. Deviating Services and Fees for **BeNeLux** (Belgium–the Netherlands–Luxembourg) and **International Forwarding** are also mentioned in this document.

For standard rate calculation we use:

1 loading meter = 1.650 kg (max.)

1 euro pallet = $120 \times 80 \times 220 = 0,4 \text{ ldm} = 660 \text{ kg}$

1 block pallet = $120 \times 100 \times 220 = 0,5 \text{ ldm} = 825 \text{ kg}$

The highest paying weight of loading meter or actual weight will be calculated.

General Services

- ❖ The order must be complete and provided with all necessary information by the client;
- ❖ Transport via the most logical route(s) and compliance with applicable laws, regulations, taxes, and permits;
- ❖ Pallets are always deemed as not stackable, unless otherwise specified by the client;
- ❖ Loading and unloading can take place from Monday to Friday during regular business hours;
- ❖ Loading and unloading times remain within the applicable maximum times
- ❖ Transport based on the indicated transit times; we reserve the right to unload earlier;
- ❖ The CMR/freight note is issued by the client/sender and handed over when the consignment is loaded;
- ❖ The client/sender is required to clearly and permanently mark all pallets with labels, marks, numbers, and any other identifying information that correspond to the details stated on the CMR consignment note, so that the pallets can be unambiguously identified and verified during transport.
- ❖ The client/sender is responsible for loading and unloading, unless otherwise agreed in writing;
- ❖ Customs formalities and handling of customs documents are not performed unless otherwise agreed;
- ❖ Changes or cancellations within 24 hours prior to the agreed loading time are classed as dead freight and charged as such;
- ❖ Our rates are based on availability, unless otherwise agreed;

- ❖ Rates are based on accessibility for our standard transport equipment on both the loading and unloading place. Costs for other transportation solutions will be fully charged to the consignor / principal. Costs for alternative transport solutions will be charged in consultation;
- ❖ The number of pallets and volume weight of transportation as confirmed on the transport order, will act as a minimum for our billing. When the volume of the transported goods is higher, we will customize our invoice to the correct amount;
- ❖ When specifying an incorrect transporting volume, we cannot guarantee the required space in our transportation equipment;
- ❖ Unforeseen costs which are caused beyond the fault of Axell Logistics will be charged to the consignor / principal;
- ❖ With the first order, the client agrees to the "*General Transport Conditions 2026.3*"

General Fees

- ❖ Exceeding unloading / loading time: €17,10 per quarter;
 - Unloading or loading time free:
 - < 2 loading meters: 15 minutes
 - < 6 loading meters: 30 minutes
 - <10 loading meters: 45 minutes
 - >10 loading meters: 60 minutes
- ❖ Forward to another/additional loading- unloading address: € 74,00 incl. 25km; >25km + € 2,00/km
- ❖ Cancellation <24 hours before loading: 75% of the agreed freight rate;
- ❖ Creating Transport documents/CMR € 5,50 per document.
- ❖ Freight rejected during loading due to "significant" changed conditions, e.g., ADR: 100% of the agreed freight rate.
- ❖ Freight rejected by the recipient: the agreed freight rate plus return delivery to the sender: 100% of the agreed freight rate.

Rate adjustment

Rate adjustments according to publications of the NEA/Panteia every January 1st;
Cost changes due to legal measures lead to rate adjustments.

Fuel surcharge

Adjustments to the transport price based on the rise/fall of diesel prices occur in the following ratio: every 3 euro cent increase/decrease in the average diesel price from the previous month results in an 1% adjustment of Fuel surcharge in the next month. Calculation takes place at the beginning of each month in relation to the base diesel price at the time of rate determination, which is found in our quote.



Invoicing and payment

- ❖ Transport, handling, and storage are invoiced weekly;
- ❖ We send a (digital) specified invoice with the service(s) provided to you;
- ❖ Paper invoice by regular mail: €7.50 per invoice.
- ❖ Reclamations on the invoice within 10 working days. If a reclamation is found to be incorrect, Axell Logistics has the right to invoice the time for sorting and correcting;
- ❖ Reclamations on one of the invoice items should under no circumstances affect the payment of the other items on the invoice;
- ❖ Payment condition: within 14 days after the invoice date, unless otherwise agreed.

BeNeLux – Additional Services

- ❖ Transportation from one loading address to one unloading address unless otherwise indicated;
- ❖ Transportation with a 13.6 loading meter trailer, with a tailgate, and with an insertion height of maximum 260cm;
- ❖ Vehicles may be loaded up to a maximum of 24 tons within the Benelux, where the maximum weight of the combinations may to be exceeded. Any costs resulting from overloading of our trailers are the responsibility of the consignor / principal;
- ❖ If unloading in the BeNeLux at the end of the day (after 5:00 pm) is required, this is subject to a surcharge.

BeNeLux – Additional Fees

❖ Specific time delivery / loading BeNeLux	€ 82,50 per delivery
❖ Delivery within time windows (7-12 / 12-17)	€ 38,50 per delivery
❖ Delivery between 05:00 -08:00 pm Netherlands	€ 70,00 per levering
❖ Delivery end of day (after 08:00 pm)	To be determined by mutual agreement
❖ Saturday surcharge:	150%
❖ Sunday surcharge:	200%
❖ Delivery to Dutch Islands	rates are excluded Island surcharges
❖ ADR	in rate agreement

City Distribution: Extra costs due the obligatory use of city distribution center are not included.
 The transit time will be one day longer.

International forwarding – Additional Services

- ❖ Transport from one loading address to one unloading address unless otherwise indicated;
- ❖ Transport with a 13.6 loading meter trailer with an insertion height of maximum 260cm;
- ❖ Vehicles may be loaded up to a maximum of 24 tons total weight, where the maximum weight of the combinations may to be exceeded. Any costs resulting from overloading of our trailers are the responsibility of the consignor / principal.



International forwarding – Additional Fees

❖ Specific time delivery / loading time	€ 82,50 per delivery
❖ Delivery within time windows < 4 hours	€ 44,00 per delivery
❖ Delivery with SENT license (specifically Poland)	€ 57,95 per delivery
❖ Long item surcharge (Length/Width > 200 cm)	€ 55,00 per delivery
❖ Amazon delivery	€ 137,50 per delivery
❖ Delivery with ADR	€ 62,40 per delivery
❖ Collection and delivery with tail lift in BeNe	Surcharge per agreement

Euro pallets exchange

As a standard practice, we do not participate in pallet exchange in domestic transport. Should pallet exchange be mutually agreed upon in writing, the following conditions will apply:

- ❖ It is the responsibility of the client to clearly mention pallet exchange on the transport order and ensure that delivery addresses can guarantee pallet exchange.
- ❖ Responsibilities of Axell to effective pallet exchange, administration, and control of agreements in this regard. We check returned pallets for quality/type and prepare and hand over a pallet voucher and have it signed.
- ❖ We provide pallet exchange for you for an administrative fee of €2.50 per pallet (administrative costs).
- ❖ A standard depreciation rate of 5% applies.
- ❖ If we cannot exchange pallets with the recipient of the goods, we will inform you about this, and the responsibility for pallet exchange lies with the client and recipient of the goods. For unredeemed Euro pallets, a transaction price of €15 per pallet applies.
- ❖ Exchanging (Euro) pallets and other packaging on International transport is not possible unless expressly agreed (in writing).

Anti-Bribery programm

The Parties shall be mutually obliged, vis-à-vis each other and any (legal) persons affiliated with the other Party, to refrain from criminal bribery, corruption, unlawful appropriation, undue influence, abuse of office, obstruction of justice, illicit enrichment and similar acts, including but not limited to those criminalized under Section 328 of the Dutch Criminal Code (Wetboek van Strafrecht) and any applicable comparable legislation of third countries.

The Parties shall mutually be obliged to inform the other Party immediately in writing if they suspect that the other Party has breached this prohibition, granting the party concerned a reasonable period to investigate, cease and, insofar as possible, remedy the alleged breach, without prejudice to the rights and powers to which the Parties are entitled under applicable law.

